

Module 7

Insurance & Claim management

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This training module on Insurance Claims identifies the limitations of insurance policies in the disaster scene and identifies potential shortfalls. The module shows how to manage insurance claims and what alternatives and support exists. It outlines the differences in loss adjusters and assessors, what policy types and exclusions may exist. In any event it will provide information to enable you to confidently understand what you and others should be doing to comply with policy terms and manage expectations.